



# Typhoon Defense™ Warranty RMA Form

14500 L Parallel RD Basehor, KS 66007

**If the firearm is shipping from or returning to an FFL, we MUST have a copy of the FFL license with the firearm.**

**If you do not send a copy of the FFL, return shipping will be delayed.**

**All warranty submissions should have proof of original purchase and manufacture warranty card found in the manual.**

Customer Name: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Return Address: \_\_\_\_\_

\*\*\* **No P.O. Boxes**, Physical Address only. When returning firearm, we can only ship to the shipping label address, FedEx Hub or an FFL dealer. **NO EXCEPTIONS** \*\*\*

Check this box if firearm is shipping **from** an FFL

FFL Name: \_\_\_\_\_

FFL Number \_\_\_\_\_ Exp. \_\_\_\_\_

FFL Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Model Name/Number: \_\_\_\_\_

\*Please take note of the serial number of your firearm and have it available when making follow up calls.

Approximate rounds fired \_\_\_\_\_ Number of magazines included: \_\_\_\_\_

Services Requested:



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## Terms and Conditions

### Warranty Determination

All warranty request will be evaluated for a determination of whether it is covered by firearms warranty. See attached warranty on next page. **If it is found that the firearms warranty is voided, the customer will be notified of the repair and shipping costs.** At such time the customer must issue a written confirmation to proceed with the repair(s), agree to cover the costs of the repair and return shipping, or authorize the firearm to be shipped back as is, at the customer's expense. Failure to obtain written confirmation within thirty (30) days of notification will result in the firearm being returned as is, at the customer's expense.

### Shipping Instructions

All firearms must be accompanied by the completed RMA form (previous page) and the signed terms and conditions (current page). **WARNING: FIREARMS MUST BE UNLOADED. DO NOT SHIP LIVE OR SPENT AMMUNITION WITH YOUR FIREARM AS THIS VIOLATES FEDERAL LAW.** If you are an FFL or having firearm returned to an FFL, you NEED to send a copy of the FFL license with the firearm. If you do not send a copy, the firearm will not be accepted, will be returned, and you will be billed for shipping. Please include all items with the COMPLETE firearm, *i.e.*, magazines, barrels, recoil springs. Pack the firearm well to prevent damage during transport. We are not responsible for items damaged due to inadequate packaging.

### Turn Around

Turnaround is approximately **four-six weeks from the date that we receive the firearm.** However, turnaround time is subject to change without notice. When calling or emailing for status on a firearm that is being repaired, please have available the first and last name of the customer or name of the FFL that sent in the firearm. We reserve the right to replace or repair the firearm at our discretion.

### Non-Standard Parts

Typhoon Defense will not guarantee the return of after-market parts except for sights and grips. OEM parts that have been modified or altered will be replaced by OEM parts and modified or altered parts will not be returned.

### Residents of MARYLAND, NEW JERSEY, NEW YORK, and PENNSYLVANIA

Any work involving replacement of the receiver of a firearm requires that the firearm be returned to a licensed firearms dealer. A current, signed copy of the dealer's FFL will be required. Please provide contact information for the chosen dealer, if applicable. We are not responsible for any fees you encounter at the receiving FFL.

### Residents of CALIFORNIA

Any work involving replacement of the receiver of a firearm requires that the firearm be returned to a licensed firearms dealer. A current signed copy of the dealer's FFL will be required. Please provide contact information for the chosen dealer, if applicable. **DO NOT** ship high capacity magazines to us. They cannot be returned. We are not responsible for any fees you encounter at the receiving FFL.

Method of payment for chargeable items should accompany your order. Payment can be made by check, money order, Visa, MasterCard, or Discover. When using check or money order be sure to include applicable sales tax. (sales tax is charged at the rate normally applied at the customer's location.) If you choose to use a credit card you will be contacted by telephone for your card information.

\*This MUST be a physical address. Firearms will not be returned to a P.O. Box.

By signing this I have read and understood the terms and conditions required to send a firearm in to be serviced.

X \_\_\_\_\_

Date: \_\_\_\_\_



## **Typhoon Defense™ Warranty RMA Form**

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info@typhoondefense.com

Typhoon Defense's warranty covers the firearms and parts. We offer 2 Year Limited Warranty on our products for their intended purpose. As with any product, abuse, Gunsmithing by an unqualified person and normal wear and tear are excluded. Additionally, if the firearm was modified and/or repaired by an unqualified gunsmith without permission from Typhoon Defense, then the warranty will be void. If warranty work should be required, return the firearm to the address listed below. There is no refund for the shipping cost. Gunsmithing services are available by a registered Typhoon Defense gunsmith.

Please email [info@typhoondefense.com](mailto:info@typhoondefense.com)

**Typhoon Defense™ Warranty Repair Center**

**14500 L Parallel RD Basehor, KS 66007**

## **2 Year Limited Warranty**

### **Important Warranty Information**

**DUE TO THE FIT AND TIGHTNESS OF FIREARM, WE RECOMMEND A BREAK-IN PERIOD OF 200 ROUNDS**

**You will void your warranty by:**

- Refinishing your Firearm
- Misuse, Mishandling, Dropping your Firearm
- Firing Remanufactured or Reloaded Ammunition
- Not properly reassembling/ Disassembling your Firearm resulting in damage, i.e.: reverse plugs and sear springs!
- Any addition of aftermarket parts
- Unauthorized repairs done by any other than Typhoon Defense

### **Limits on Warranty (will not cover)**

- Finish, Holster wear, Scratches, Chemical damage
- After Market Magazines
- Sights not Installed by Typhoon Defense
- Recoil Springs